



Listening Tour 2012

What is a Listening Tour?

Essential part of the process for developing
the 2013 State Service Plan

Developing the Plan is open and public
process

All Illinoisans have the opportunity to
contribute to the Plan

Why a Listening Tour?

Need your help and input

How can Serve Illinois better support the work you are doing in Illinois?

How can we recruit and retain more volunteers?

How can we do a better job in general?

We want to hear from you

■ Three ways you can be heard:

1. Opportunity to speak today
2. Provide written comment
3. Serve.Illinois.gov online Tour Survey

Before we get started a little about us and what we are doing



Serve Illinois Commission Mission

- **Mission**: To improve Illinois communities by supporting and enhancing traditional volunteerism and administering the AmeriCorps*State programs.



Serve Illinois Commission

Make-up and Duties

- 25-35 Governor-appointed commissioners
- Fund and administer AmeriCorps*State programs
- Promote National Days of Service
- Coordinate training and professional development
- Volunteer Recognition
- Collaborate with volunteer organizations



Serve Illinois Commission

Staffing

Brandon Bodor, Executive Director

**Jointly staffed by Governor's Office and the Department of
Human Services**

Serve Illinois Commission Contact Information

815 E Monroe

Springfield, Illinois 62701

Telephone Number: 1-800-592-9896

Email: DHS.ServeIllinois@Illinois.gov

The State of Volunteerism in Illinois

Volunteering as a Solution To Community Problems

■ Communities with high levels of volunteering and social capital are more likely to have:

- Higher educational achievement**
- Better performing governmental institutions**
- Faster economic growth**
- Less crime and violence**

Volunteer Facts

- **Volunteering makes you healthier (especially true for older adults).**
 - Longer life expectancy
 - Higher life satisfaction
 - Lower rates of depression
 - Greater physical & mental well-being
- **Those who volunteer are more generous and civically engaged.**
 - Charitable giving
 - Voting
 - Association with civic, social & church groups

Source: Volunteering Reinvented: Human Capital Solutions for the Nonprofit Sector, Corporation for National and Community Service, July 2007

Illinois Volunteering

■ Illinois' "volunteer rate" ranks 29th among states.

- 27.6% of residents volunteer, an average of 37.9 hours per resident (2010)
- Illinois' volunteer rate exceeds the national average
- Illinois' volunteer rate lags most other states in the Midwest

■ Top volunteer locations:

- Faith-based organizations (35.1%)
- Youth Development / Education organizations (25.9%)
- Social Service (14.0%)

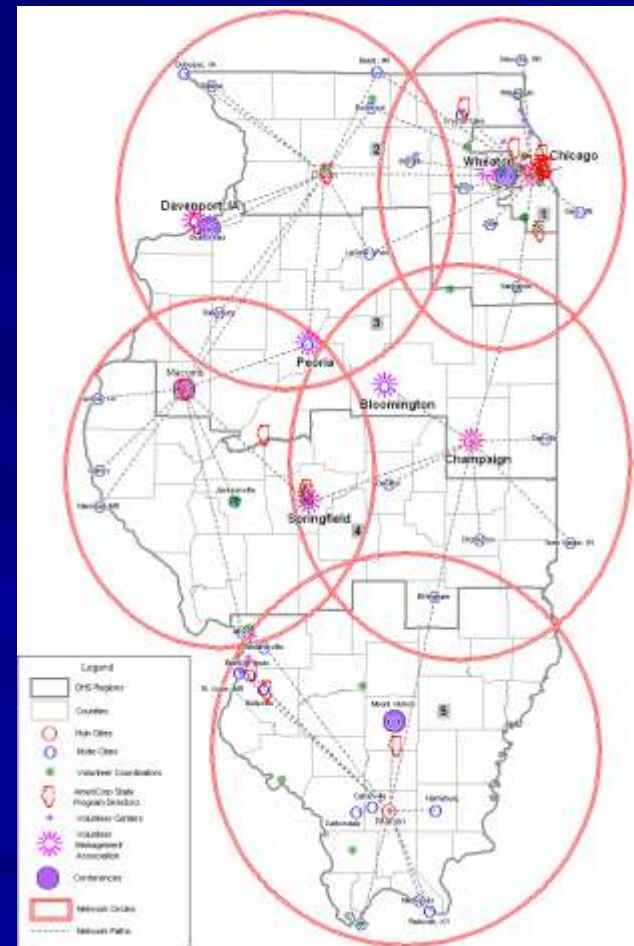
■ In 2010, 2.8 million Illinoisans volunteered 378.5 million hours, valued at \$8.6 billion

- A volunteer hour in Illinois is valued at \$22.77

Sources: Volunteering in America: Illinois Profile <http://www.volunteeringinamerica.gov/IL>
Independent Sector: The Value of Volunteer Time http://www.independentsector.org/volunteer_time

Networking and Collaboration: Illinois' Volunteer Management Network (VMN)

- The VMN is not defined by geographical boundaries.
- The VMN uses cities within each region as anchor points.
- Supports regional meetings and conferences
 - Northwest Illinois Volunteerism Conference
 - Illinois Conference on Volunteer Administration
 - West Central Illinois Volunteerism Conference
 - East Central Illinois Volunteerism Conference
 - Southern Illinois Volunteerism Conference





The Governor's Volunteer Service Awards

- **Statewide program to spotlight volunteers:**
 - Nominations received from the public in five focus areas and nominated by age category and VMN region
 - Commissioners select statewide award recipients; up to 30 awardees statewide (62 recipients since 2010)
 - Categories:
 - Youth
 - Adult
 - Senior
 - Senior Corps
 - AmeriCorps
 - Learn and Serve



Cities of Service

- Established by Rockefeller foundation to support community service among municipalities across the country
- Open to any city whose Mayor signs the pledge
- Currently 127 cities have signed on nationwide
- Chicago, Columbia, and Elgin



Serve.Illinois.gov

**One stop shop for all
Volunteer Information**

Serve.Illinois.gov

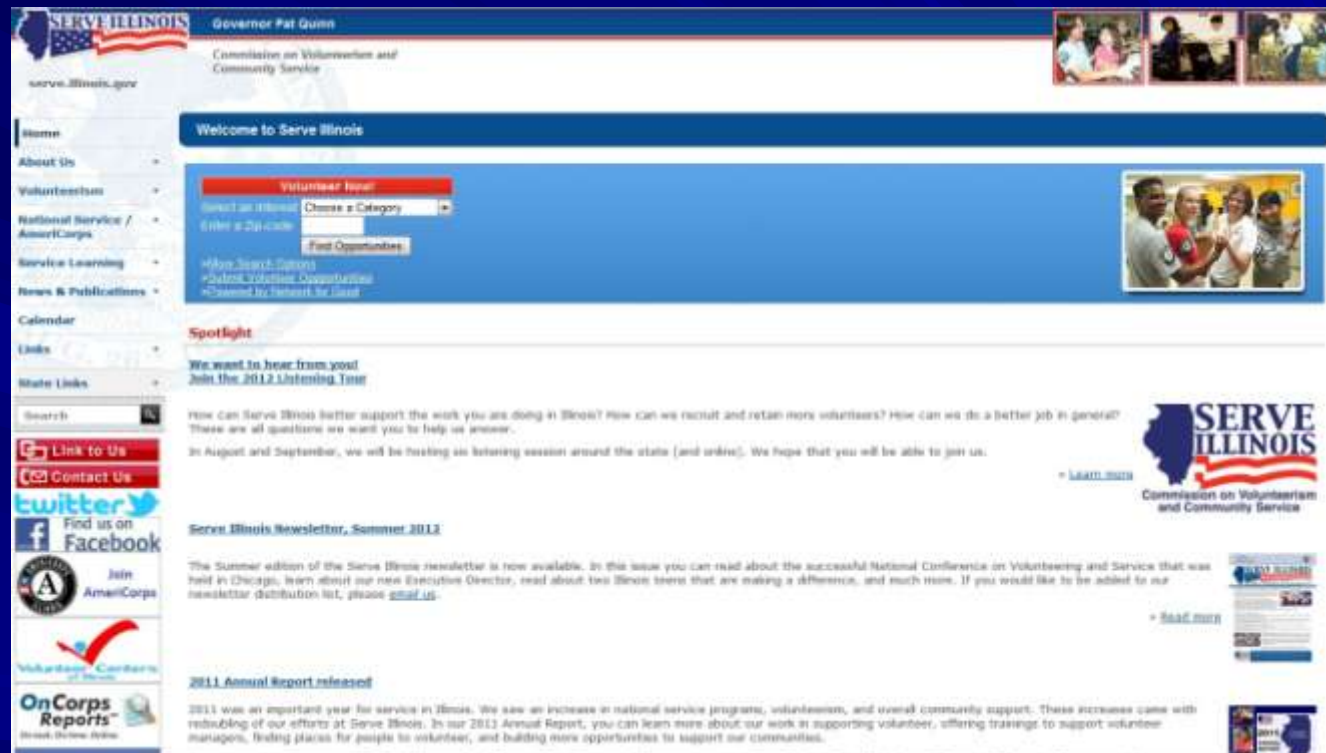
- Provides a single gateway to volunteer opportunities for all of Illinois citizens.
- Serve.Illinois.gov houses the largest single list of volunteer opportunities in Illinois.
 - Over 100,000 opportunities are available for search



Using Serve.Illinois.gov

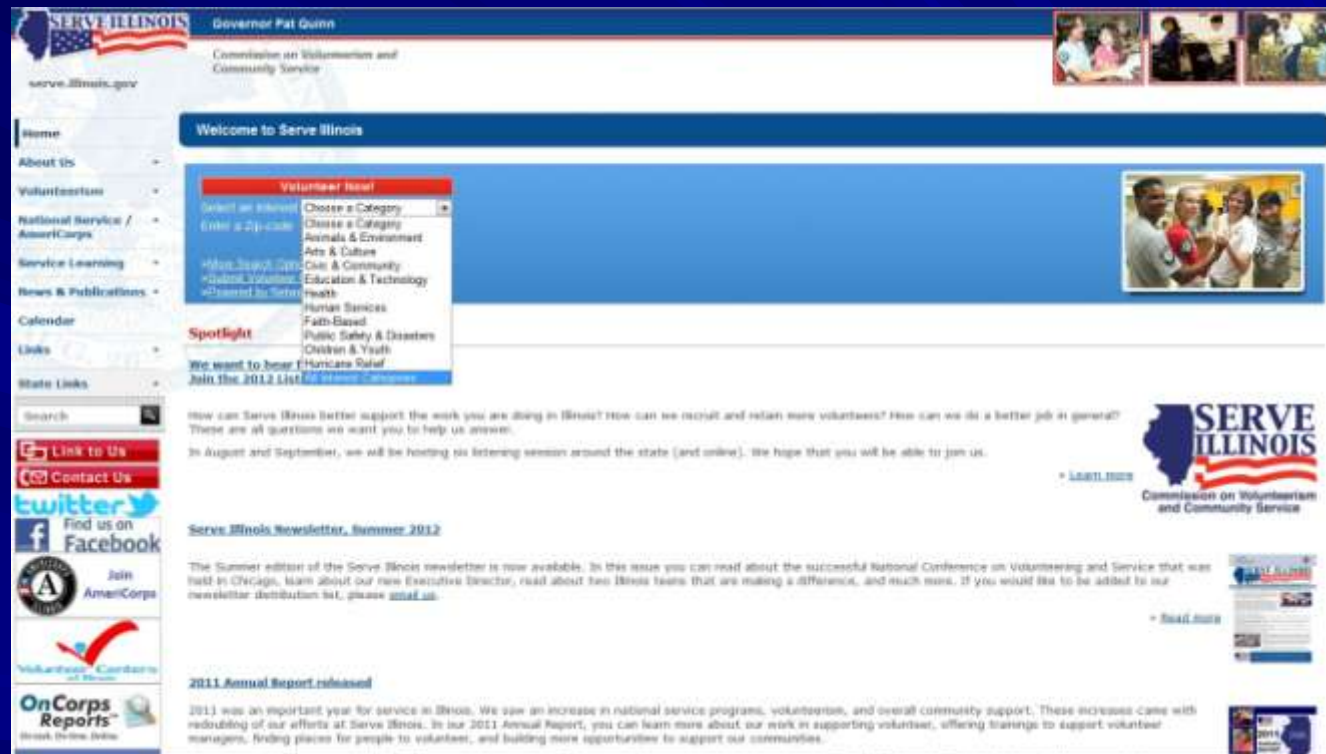
Serve.Illinois.gov
web site
portal:

- Allows users to find opportunities in their zip code, county, or statewide area.



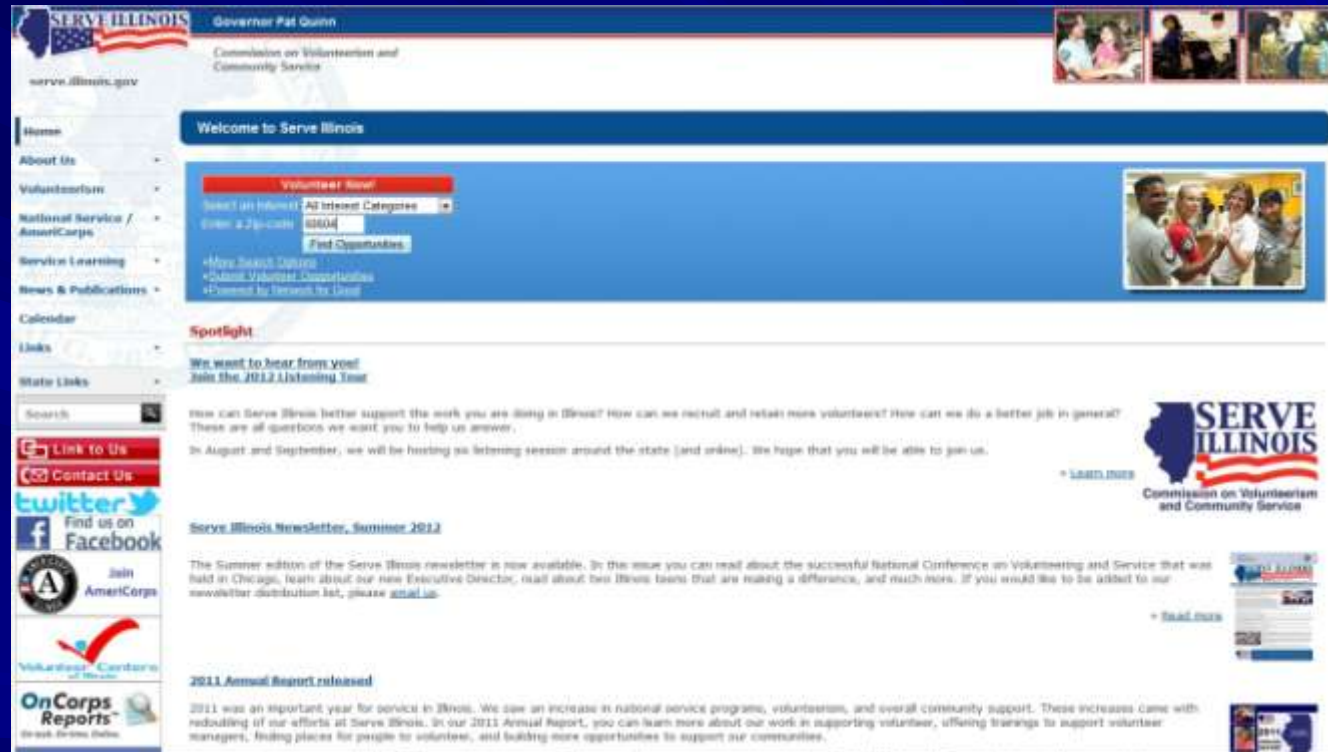
Using Serve.Illinois.gov

■ Users may choose from a wide array of interests



Using Serve.Illinois.gov

■ Finally, they choose their zip code or county.



Using Serve.Illinois.gov

The screenshot displays the 'VOLUNTEER SEARCH RESULTS' page on the Serve.Illinois.gov website. At the top, the 'SERVE ILLINOIS' logo is accompanied by the text 'Commission on Volunteerism and Community Service'. Below the header, a navigation bar shows 'Serve Illinois > Volunteer Search Results' and a link to 'View Saved Opportunities'. The main content area features a filter bar with categories: 'One Time (249)', 'Ongoing (1522)', 'Full Time (42)', and 'From Home (4267)'. It indicates 'Viewing 1 - 10 of 1522' opportunities on 'Page 1 of 153'. A summary states 'A total of 1522 opportunities found in 60604 - Chicago, Illinois'. The results are sorted by 'Title', 'Date', and 'Distance'. The first four results listed are: 'Access Program (2011) - 2011 Access Team', 'Administrative Volunteer', 'Adult Literacy Tutors', and 'An LGBT member? An immigrant? Want to help immigrants? Join a Great Cause!'. Each result includes details like location (Chicago, IL), distance (0 miles), and suitability for various groups. To the right of the results, there is a sidebar with the 'SERVE ILLINOIS' logo, contact information (Phone: 800-592-9896, TTY: 800-261-2713, Fax: 217-557-0515, E-mail: Us), a 'powered by Network for Good' logo, a 'Send Opportunities to a Friend' link, and a section titled 'Volunteering In America' which states 'Illinois has an Average Volunteer Rate of 28.0%'. At the bottom of the sidebar, it says 'Sponsored by:' followed by logos for 'NATIONAL & COMMUNITY SERVICE' and 'Hands On'. The footer of the page includes a link to 'See details at VolunteerMatch' and a 'VolunteerMatch' logo.

SERVE ILLINOIS
Commission on Volunteerism
and Community Service

Serve Illinois > Volunteer Search Results [View Saved Opportunities](#) [Help?](#)

VOLUNTEER SEARCH RESULTS

One Time (249) Ongoing (1522) Full Time (42) From Home (4267)

Viewing 1 - 10 of 1522 Page 1 of 153 [Go](#) [Next](#)

A total of 1522 opportunities found in 60604 - Chicago, Illinois

Sort Results By: [Title](#) [Date](#) [Distance](#)

[Access Program \(2011\) - 2011 Access Team](#) [See details at VolunteerMatch](#)
Lollipopooza
Location: Chicago, IL
Distance: 0 Miles
[Save Opportunity](#) | [View Saved Opportunities](#)

[Administrative Volunteer](#) [See details at VolunteerMatch](#)
Mental Health Association of Greater Chicago
Location: Chicago, IL
Distance: 0 Miles
Suitable for: Seniors, Teens
[Save Opportunity](#) | [View Saved Opportunities](#)

[Adult Literacy Tutors](#) [See details at VolunteerMatch](#)
Literacy Chicago
Location: Chicago, IL
Distance: 0 Miles
Suitable for: Seniors
[Save Opportunity](#) | [View Saved Opportunities](#)

[An LGBT member? An immigrant? Want to help immigrants? Join a Great Cause!](#) [See details at VolunteerMatch](#)
Lambda Legal Defense and Education Fund, Chicago
Location: Chicago, IL
Distance: 0 Miles
Suitable for: Seniors, Teens, Groups
[Save Opportunity](#) | [View Saved Opportunities](#)

[Are you a breast cancer survivor who wants to give back? Become a Peer Counselor](#) [See details at VolunteerMatch](#)
Y-ME National Breast Cancer Organization
Location: Chicago, IL
Distance: 0 Miles
[Save Opportunity](#) | [View Saved Opportunities](#)

SERVE ILLINOIS
Return to Serve Illinois.gov

Contact us
Phone: 800-592-9896
TTY: 800-261-2713
Fax: 217-557-0515
E-mail: Us

powered by **Network for Good**

[Send Opportunities to a Friend](#)

Volunteering In America

Illinois
has an Average Volunteer Rate of 28.0%.

[Find out more about volunteer trends in your area.](#)

powered by
NATIONAL & COMMUNITY SERVICE

Sponsored by:
Hands On

Database Contributors

- **Serve.Illinois.gov combines the volunteer opportunities included in 17 national databases.**

- 1-800-VOLUNTEER.org
- AmeriCorps
- boardnetUSA
- Citizen Corps
- Corporation for National and Community Service
- Giving DuPage
- Hands on Network
- Idealist
- National Mentoring Partnership
- Peace Corps
- Points of Light
- SeniorCorps
- SERVENet
- United Way
- VolunteerMatch
- Volunteer.Gov
- Volunteer2

National Service and AmeriCorps

Corporation for National and Community Service

- Established in September 1993 by the National and Community Service Trust Act
- Mission: "...support the American culture of citizenship, service, and responsibility."
- Requires state service commissions to be established to obtain funding.



National Service Partners



The Serve Illinois Commission administers AmeriCorps*State programs and partners with other national service programs.

Senior Corps

- RSVP - Retired & Senior Volunteer Program
- FGP - Foster Grandparents Program
- SCP - Senior Companions Program



AmeriCorps

- **VISTA – Volunteers in Service to America.**
 - Elimination of poverty
 - Capacity building – Members perform little to no direct service
 - Overseen by CNCS
- **NCCC – National Civilian Community Corps**
 - Members housed for 10 at regional bases.
 - Sent to several service projects throughout the region during that time
 - Overseen by CNCS
- **National Direct Programs**
 - Members perform direct service for agencies that operate in multiple states
 - Overseen by CNCS
- **AmeriCorps*State Programs**
 - Member perform direct service for agencies that operate in one state
 - Overseen by State Commissions (Serve Illinois)



Learn and Serve America

- Service-learning is a method of teaching and learning that connects classroom instruction with meaningful service to the community.
- Learn and Serve integrates community service into K-12 schools.
- Congress defunded program in 2011



AmeriCorps*State Programs

AmeriCorps Service

- **AmeriCorps Motto -
“Getting Things Done”**
- **Focus on direct service
in the community**
 - Tutor and mentor
 - Safety Education
 - Community outreach
 - Recruit volunteers
 - Prisoner outreach
 - Restoration of parks
 - Family literacy
 - Prenatal care



AmeriCorps Members

- **Build leadership skills, an ethic of service, and civic engagement.**
- **Strengthen communities.**
 - Programs involve the community
 - Build relationships with faith- and community-based organizations



AmeriCorps Programs

In 2012:

- **Illinois has 29 AmeriCorps*State Programs.**
- **About 300 host sites in over 60 counties in Illinois.**
- **Over 1200 members providing service**



Edward M. Kennedy Serve America Act of 2009



Themes of the Act

- **Focuses service on key national issues**
- **Expands opportunities to serve**
- **Builds the capacity of individuals, nonprofits and communities to succeed;**
- **Encourages innovative approaches to solving problems**

2011-2015 CNCS Strategic Plan

- **Service as a Solution**
- **Expanding Opportunities to Serve**
- **Build Enduring Capacity**
- **Embrace Innovation**

Key Objective New Focus Areas

■ In the future, CNCS will focus on community needs specifically in the areas of:

- Education
- Healthy Future
- Environmental Stewardship
- Veterans and Military Families
- Economic Opportunity
- Disaster Services and Preparedness

Now it is time to hear from You!



This is how it works.....

Verbal Comment

- Those individuals that signed in will be invited to provide feedback
- The individuals will be selected according to the order on the sign in sheet (first come – first serve)
- Each individual will have approximately 3 minutes to provide feedback
- Once the speakers list has been completed, the floor will be open for additional comments

Written Comment

- In the event we do not have time to hear from all individuals interested in providing feedback, written feedback is welcome
- If you wish to provide written feedback only you may leave it with us today, or
- Send written feedback to:
 - Scott McFarland, Deputy Director
 - Phone: 217-685-5930
 - Fax Number: 217-557-0515
 - Email address: Scott.McFarland@Illinois.gov

Again, we want your help and want to know....

- How can the Serve Illinois Commission attract people of all ages to serve?
- How can the Serve Illinois Commission attract people specifically 55 and over to serve?
- How can the Serve Illinois Commission recruit and support volunteers with disabilities?
- How can the Serve Illinois Commission support all streams of national service (Senior Corps, AmeriCorps, and Learn and Serve)?
- How can the Serve Illinois Commission engage diverse community-based agencies in service and volunteerism?
- How can the Serve Illinois Commission promote, educate and coordinate, if applicable, organizations regarding any funding opportunities?
- Please share with us other thoughts you may have about the Serve Illinois Commission or volunteerism issues that should be given consideration in future planning.



Thank you for coming today!

Questions?

1-800-592-9896

DHS.ServeIllinois@Illinois.gov